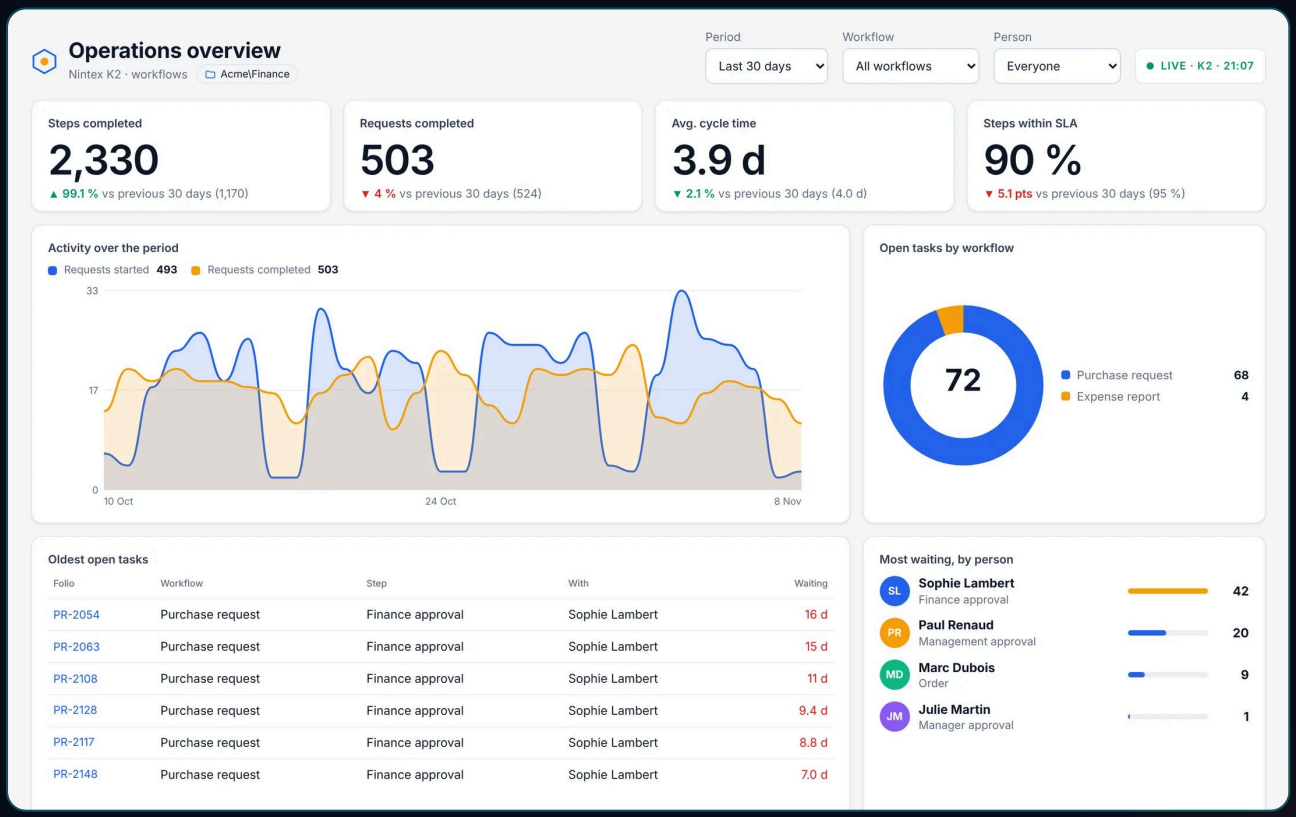
Vigia Studio

# Live dashboards for Nintex K2 User guide

Design a dashboard from a template, set up its blocks, restrict it to a K2 folder and deploy it in K2 as a form.



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01 **Before you start** — K2 requirements

02 **Create a dashboard** — Account and templates

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07 **Dashboard settings** — Look, filters, K2 folder

08 **Designing a good dashboard** — Method and layouts

09 **Deploy in K2** — Package and parameters

10 **Data and security** — What is read, by whom

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# 01 Before you start

Vigia Studio builds a dashboard on the data K2 already records about your workflows. You design it in the Studio with sample data, then download one K2 package. Once deployed, the dashboard is a K2 form: people open it in K2 and see live numbers.

## What you need in K2

1. **SmartObject OData enabled** in K2 Management › Integration › APIs.

2. **The workflow reporting SmartObjects published in OData**: `Process Instance` (requests), `Activity Instance Destination` (open tasks and decisions) and `Activity Instance` (steps); `Process Set` (deployed workflows) is optional. Vigia finds them by name, in the Workflow Reports category or in the Workflow Analytics category (`…AnalyticsProcessInstance`, `…AnalyticsActivityInstanceDestination`, `…AnalyticsActivityInstance`, `…AnalyticsProcessSet`). You can also give their entity-set names.

3. **The Workflow REST API** enabled. It gives the signed-in person's own tasks (block “My tasks”, and a fallback when the worklist SmartObject is missing).

4. **The right to deploy a package** (K2 Management › Packages, or the Deploy-Package command).

> **NOTE** You can design and preview everything without K2: the Studio always uses sample data. K2 is only needed when you deploy.

## Which SmartObject feeds what

| SMARTOBJECT (WORKFLOW ANALYTICS) | DATA IN VIGIA | IF IT IS NOT PUBLISHED |
|---|---|---|
| **Process Instance** | Requests: started, completed, cycle time, status, originator. | Request blocks say which SmartObject to publish. |
| **Activity Instance Destination** | Open tasks (no finish date) and decisions (`Final_Action`). | The signed-in person's own tasks are used. |
| **Activity Instance** | Steps: pipeline, step durations, steps on time. | Step blocks say which SmartObject to publish. |
| **Process Set** | Workflows deployed (catalogue, workflow filter). | Workflows are taken from the requests. |

| SMARTOBJECT (WORKFLOW ANALYTICS) | DATA IN VIGIA | IF IT IS NOT PUBLISHED |
|---|---|---|
| **Event Instance** | Events, human or automated; automated share. K2 lists the server events only when they are included in its reporting; otherwise the automated share is 0. | Event blocks say which SmartObject to publish. |
| **Task** | Actions of people ( `ActionName` , `Actioner` ). | Used as decisions only when `Final_Action` is missing. |
| **Process Overview** | Workflow bubbles, since deployment. | Calculated from the period's requests. |
| **User Overview** | Team scorecard (completes the open tasks). | Calculated from the tasks and steps. Ignored when the dashboard is limited to a K2 folder. |
| **Workflow Status** | Status by workflow. | Calculated from the period's requests. |
| **IPC Details** | Sub-workflow map, sub-workflows started. | The map says which SmartObject to publish. |
| **Process Data Audit** | Data values, data changes feed, data changes. | Data blocks say which SmartObject to publish. |

**TEMPLATE** The **Workflow Analytics** template puts every one of them on one page. Open it in the Studio to see each block with sample data.

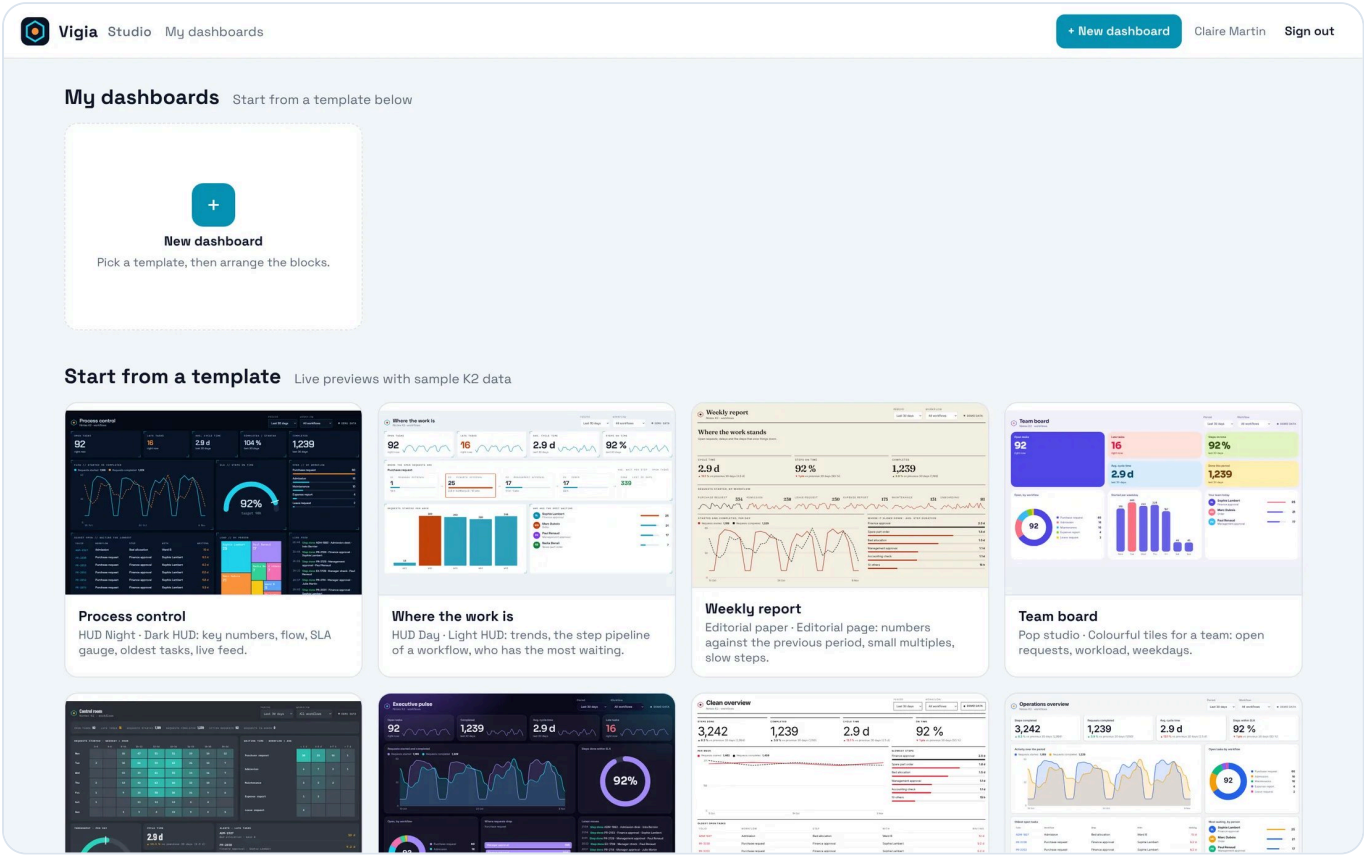
**WORKFLOW ANALYTICS** Vigia reads the OData `$metadata` to know each SmartObject's fields. It builds the workflow name from `Folder` and `ProcessName` when there is no full name, takes the workflow of a step from its request and the person from the task, and reads the decision of each completed task in `Final_Action` .

## Words used in this guide

| WORD | MEANING |
|---|---|
| **Request** | One workflow instance (a purchase request, a leave request...). |
| **Step** | One activity of a request, once it has been done. |
| **Decision** | The action chosen on a completed task (Approve, Reject, Send back...). |
| **Open task** | A task waiting in someone's worklist right now. |
| **Late** | An open task older than the *late threshold* you set (72 hours by default). The same threshold says whether a step was done on time. |
| **Period** | The time window of the dashboard: last 7, 30 or 90 days, or 12 months. Open tasks do not depend on it: they are the present state. |

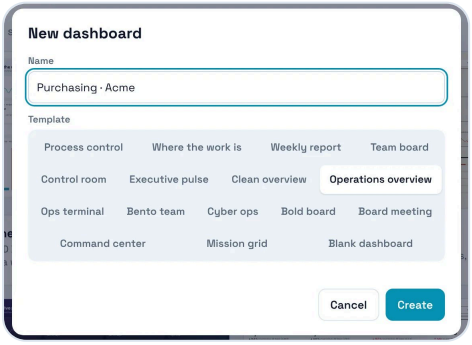
# 02 Create a dashboard

Open **ai.fluxcaster.com/vigia/studio** and create an account with your name, email and a password. A Helvia Studio account works too.




My dashboards: your dashboards on top, then the templates, each one shown live with sample data.

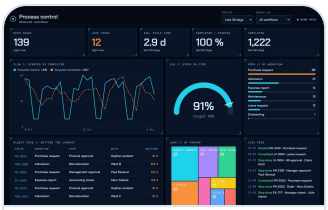
1. Click a template, or **+ New dashboard**.
2. Give the dashboard a name. You can still change the template in the dialog.
3. Click **Create**: the editor opens with the template's blocks already in place.




### Which template?

Pick the one closest to the question your readers ask, and to the screen they will use. Each template has its own theme; you can change the theme later without losing the blocks.

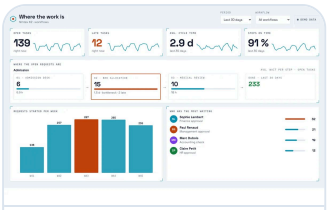
Up to 30 dashboards per account. Duplicate a dashboard from the list to start a variant.



FUTURISTIC

### Process control

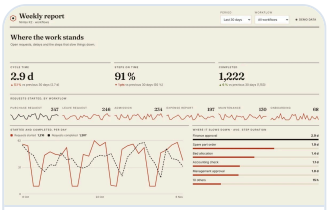
HUD Night · Wall screens, operations rooms



MODERN

### Where the work is

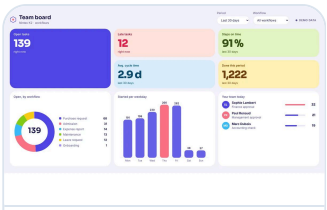
HUD Day · The everyday view of a K2 team



CONTEMPORARY

### Weekly report

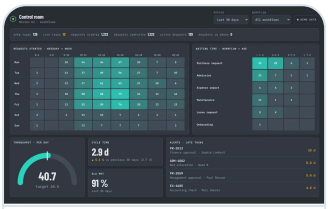
Editorial paper · A weekly page for managers



CONTEMPORARY

### Team board

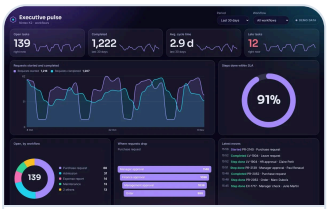
Pop studio · A team's own board



STANDARD

### Control room

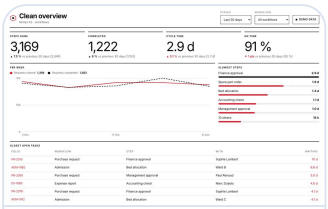
Control room · Supervision: heat, waiting matrix, alerts



FUTURISTIC

### Executive pulse

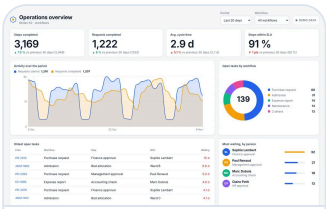
Aurora glass · Executives: four numbers and the trend



MODERN

### Clean overview

Swiss minimal · Clean reports, printed or projected



STANDARD

### Operations overview

Corporate · Company intranet, familiar look



FUTURISTIC

### Ops terminal

Terminal · IT and support teams



CONTEMPORARY

### Bento team

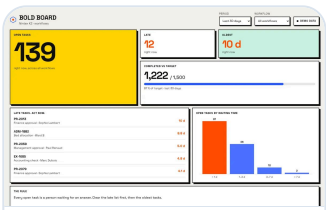
Bento · Teams, friendly and warm



FUTURISTIC

### Cyber ops

Neon cyber · Showrooms, big screens



MODERN

### Bold board

Brutalist · One message that must be seen



CONTEMPORARY

### Board meeting

Black & gold · Board meetings, quarterly reviews



FUTURISTIC

### Command center

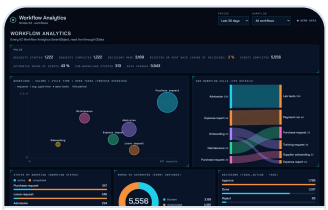
Holo teal · Command centres, wall screens



FUTURISTIC

### Mission grid

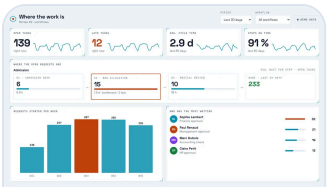
Holo blue · Control rooms, monitoring



ALL SMARTOBJECTS

### Workflow Analytics

HUD Night · Every Workflow Analytics SmartObject on one page

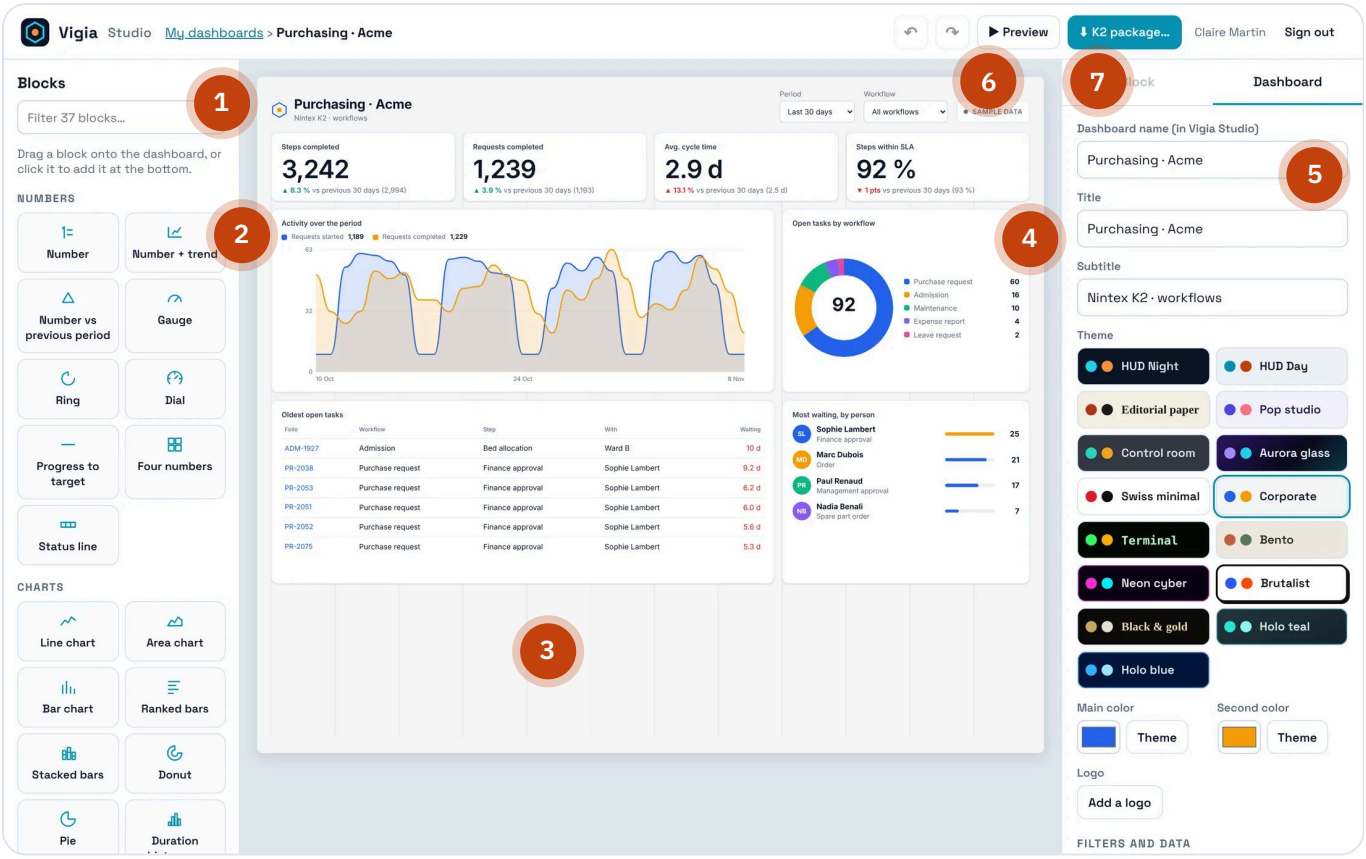


START EMPTY

**Blank dashboard**

HUD Day · A title and three numbers

# 03 Arrange the blocks

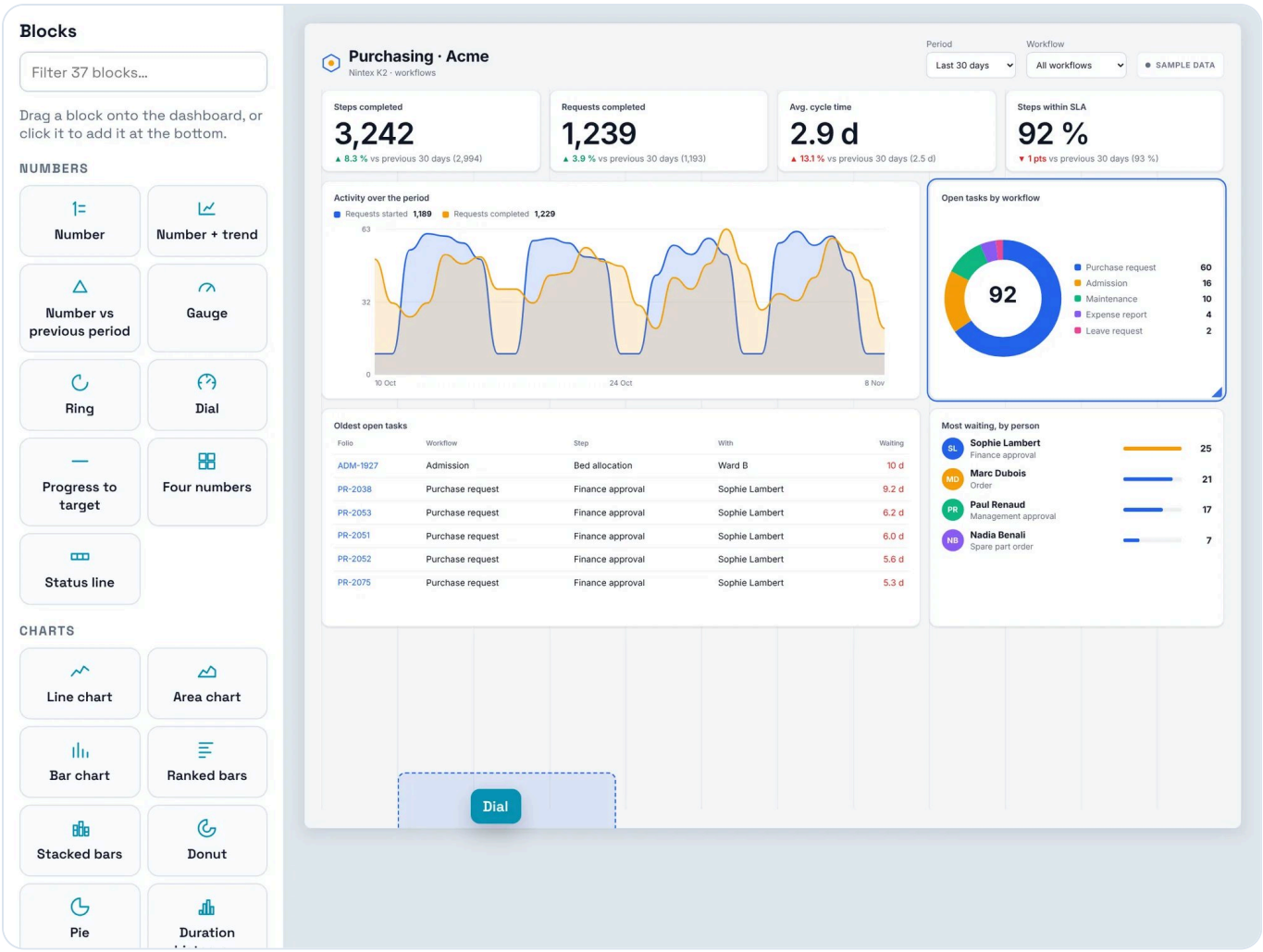



The editor.

1. **Blocks**: the palette, with a filter. 43 blocks in five families.
2. Drag a block onto the dashboard, or click it to add it at the bottom.
3. **The dashboard**, drawn at 1,440 px wide (a usual screen) and scaled to fit.
4. A block: click to select it, drag to move it, drag its bottom-right corner to resize it.
5. **Block** and **Dashboard** panels: the settings.
6. Undo, redo and **Preview** (opens the dashboard alone, full screen).
7. **K2 package...**: download the package to deploy.

## The grid

The dashboard is a grid of **12 columns**. A row is 56 px high, with 14 px between blocks. When you drop or resize a block, the blocks in the way move down, then everything settles upwards: there are no holes to fix by hand.



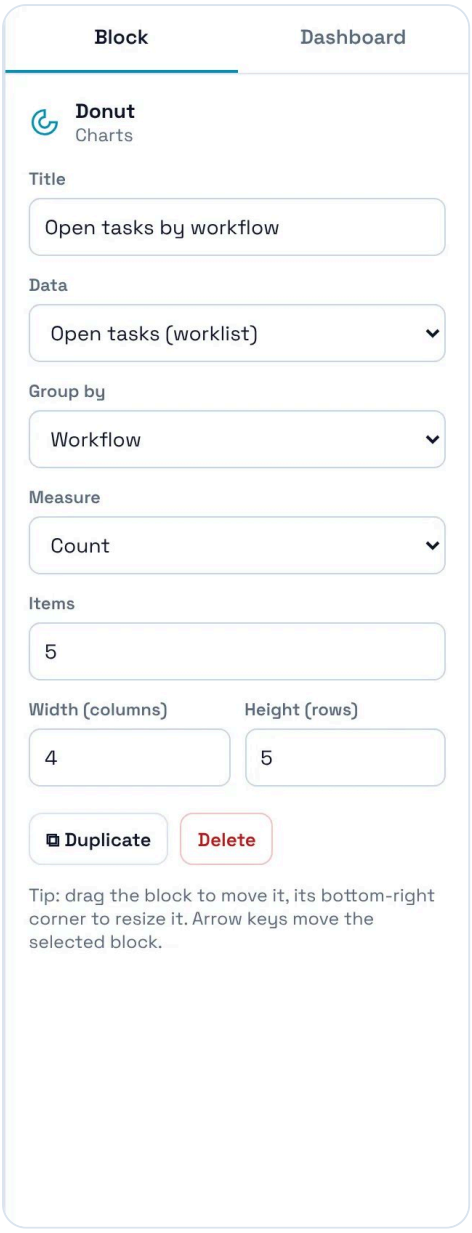

Dragging a block from the palette: a dashed outline shows where it will land.

## Keyboard

| KEYS | ACTION |
|---|---|
| ← → ↑ ↓ | Move the selected block by one column or one row. |
| `Delete` / `Backspace` | Remove the selected block. |
| `Ctrl` `Z` (`⌘` `Z`) | Undo. |
| `Ctrl` `Shift` `Z` | Redo. |

**TIP** Changes are saved as you go (“Saved” in the top bar). Nothing reaches K2 until you download and deploy a new package.

# 04 Set up each block




The Block panel of a donut.

Select a block to see its settings. Every block has a **title**, a **width** (columns) and a **height** (rows), and the buttons **Duplicate** and **Delete**. The other fields depend on the block:

| FIELD | CHOICES |
|---|---|
| **Value** | One of the 19 values (next chapters): open tasks, cycle time, steps on time... |
| **Data** | Open tasks (worklist), requests (workflow instances), steps (activity history), decisions (completed tasks and their action), events (human and automated), data changes or sub-workflow calls. |
| **Group by** | Workflow, step, person, status, started by, waiting time, cycle time, step duration, weekday, hour, day, week, month (depending on the data). |
| **Measure** | Count, late count, average waiting time or average duration. |
| **Items** | How many bars, slices or rows; the rest is grouped as “others”. |
| **Lines / Count** | Requests started, requests completed, steps completed, tasks received; per day or per week. |
| **Workflow** | For the pipeline and the funnel: empty means the busiest workflow. |
| **Target, maximum** | For gauges, dials and progress bars. |
| **Color** | Leave “Theme color” to follow the theme, or pick a color for this block. |

**NOTE** A block whose data is not available in K2 says which SmartObject to publish, instead of showing a wrong number.

# 05 The 43 blocks

Default size in columns × rows. Every block can be resized.

| | BLOCK | WHAT IT SHOWS | SIZE |
|---|---|---|---|
| **Numbers 9** | | | |
| | Number | One key figure, with its period or a caption you write. | 3×2 |
| | Number + trend | A key figure with a small trend line of the period beside it. | 3×2 |
| | Number vs previous period | A figure compared with the previous period: arrow, percentage and previous value. Tick “Lower is better” for durations. | 3×2 |
| | Gauge | A half-circle gauge with an optional target mark. Best for percentages such as steps on time. | 3×3 |
| | Ring | A full ring with the value in the middle. Good for shares (late share, completed / started). | 3×3 |
| | Dial | A round dial with graduations that light up to the value, a marker and an optional target. | 3×4 |
| | Progress to target | A bar towards a target you set (for example 1,500 completed requests this month). | 4×2 |
| | Four numbers | Four small figures in one tile. | 4×3 |
| | Status line | A thin status line with up to eight figures across the full width. | 12×1 |
| **Charts 15** | | | |
| | Line chart | Lines over time: requests started, completed, steps completed or tasks received, per day or per week. | 6×4 |
| | Area chart | The same as the line chart, with filled areas. | 6×4 |
| | Bar chart | Vertical bars grouped by any field: workflow, step, person, weekday, week, month... The largest bar uses the second color. | 4×4 |
| | Ranked bars | Horizontal ranked bars, the best way to compare names (workflows, steps, people). | 4×4 |
| | Stacked bars | Bars over time, split by workflow or by status. | 6×4 |
| | Donut | Shares of a whole, with the total in the middle and a legend. | 4×4 |
| | Pie | Shares of a whole, as a pie. | 3×4 |
| | Duration histogram | How long things take: requests, steps or the waiting time of open tasks, in duration bands. | 4×4 |
| | Weekday × hour | Weekday × hour of day: when requests start, when steps finish or when tasks arrive. | 6×4 |
| | Calendar | One square per day over several weeks, darker when more was done. | 6×3 |
| | Treemap | Rectangles sized by count, for example the open tasks of each person. | 4×4 |

| | BLOCK | WHAT IT SHOWS | SIZE |
|---|---|---|---|
| | Small multiples | One small trend per workflow, side by side, with its total. | 12×2 |
| | Ridge waves | One wave per workflow over 30 days, stacked like a relief. Each wave has its own scale (5-day average); the total is written next to the name. | 8×6 |
| | Workflow bubbles | One bubble per workflow: requests across, average cycle time up, open tasks as the size. Uses Process Overview when it is published, otherwise the period's requests. | 6×5 |
| | Data values | The latest value of one workflow data field in each request (Process Data Audit): total, average and spread for numbers, ranked values for text. | 4×4 |
| **Process** 6 | | | |
| | Step pipeline | The steps of one workflow in order: open requests per step, average time and the slowest step highlighted. | 12×3 |
| | Funnel | How many requests reach each step of a workflow. | 4×4 |
| | Workflow × waiting time | Workflows × waiting time of their open tasks (under 1 day, 1–3 days, 3–7 days, over 7 days). | 6×4 |
| | Status summary | Counts by status (requests, open tasks or steps) as coloured pills. | 4×2 |
| | Status by workflow | Each workflow's requests split by status in one bar (Workflow Status, or the period's requests). | 6×4 |
| | Sub-workflow map | Which workflow starts which sub-workflow, and how often (IPC Details). Band width = number of calls. When K2 gives only the calling workflow, the block ranks the workflows by sub-workflow calls. | 6×5 |
| **Lists** 7 | | | |
| | Table | A table of open tasks, requests or steps, sorted by oldest, newest or longest. | 6×4 |
| | People | People ranked by open tasks, late tasks or average waiting time. | 4×4 |
| | Live feed | The latest events: requests started and completed, steps done. | 4×4 |
| | My tasks | The tasks of the person who opens the dashboard, with a button to open each one in K2. | 4×4 |
| | Late tasks | Open tasks older than the late threshold, oldest first, with the person who has them. | 4×4 |
| | Team scorecard | One line per person: open tasks, late tasks, steps done and average step time (User Overview completes what the tasks show). | 6×5 |
| | Data changes | The latest changes of workflow data: field, new value, request and who changed it (Process Data Audit). | 4×4 |
| **Content** 6 | | | |
| | Title | A section title and subtitle, without a frame. | 6×1 |
| | Text | A short note for the readers. | 4×2 |
| | Image or logo | An image or a logo (PNG, JPEG, WebP, GIF or SVG, up to 300 KB), stored inside the K2 form. | 3×2 |

| | BLOCK | WHAT IT SHOWS | SIZE |
|---|---|---|---|
| | Date and time | The date and time. | 3×2 |
| | K2 links | Buttons that open K2 forms, by form name or address (for example “New purchase request”). | 4×2 |
| | Divider | An empty row, with or without a line, to separate sections. | 12×1 |

## Click to filter

In a deployed dashboard, and in the Preview, every bar, slice, bubble, cell, row and step can be clicked. The click filters all the other blocks; the block you clicked keeps all its values and shows yours highlighted.

- **Same value everywhere.** A workflow, a step or a person filters every block that has it.
- **Linked by request.** A block without that value keeps the requests concerned: click **Reject** in the decisions, and the requests, events, sub-workflows and data changes show only the rejected requests. Click a person, and you see the requests they worked on.
- **One request.** A row of a table, a late task or a line of the feed filters the whole dashboard to that request.
- **Several filters add up.** Each block holds one filter; filters from different blocks combine. They are listed under the header: click one to remove it, or **Clear all**. Click the highlighted item again, or press Esc.
- **Numbers follow.** Key figures, gauges and the status line are calculated on the filtered data. The period, workflow and person lists at the top still apply.

> **NOTE** The Studio editor does not filter: there a click selects the block to edit. Use Preview to try the filters.

# 06 The values

The values used by number, gauge, ring, dial and progress blocks. “Period: yes” means the value follows the period filter; the others describe the present.

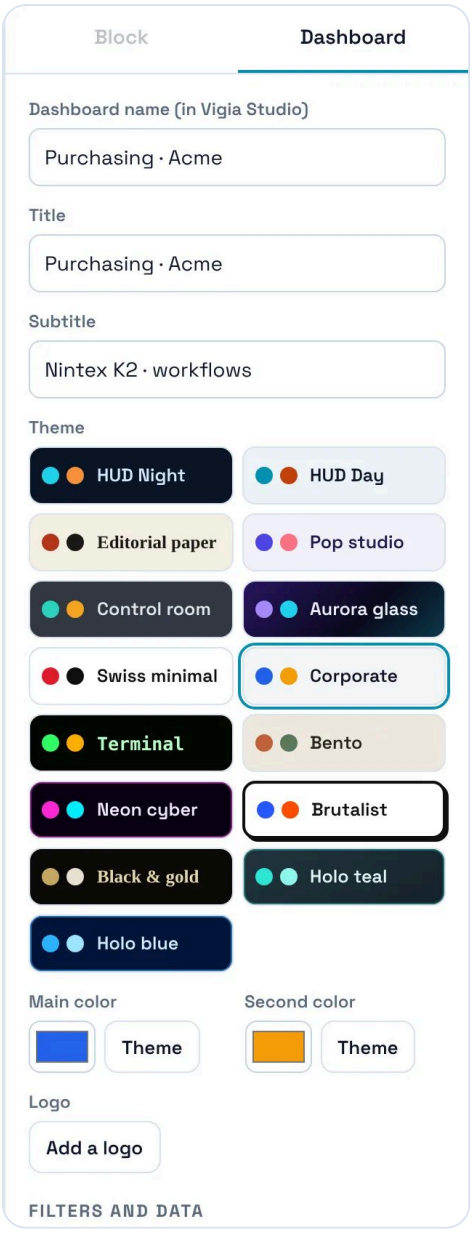
| VALUE | MEANING | DATA | PERIOD |
|---|---|---|---|
| **Open tasks** | Tasks waiting in worklists right now. | Open tasks | — |
| **Late tasks** | Open tasks older than the late threshold (hours). | Open tasks | — |
| **Late share of open tasks** | Late tasks as a share of open tasks. | Open tasks | — |
| **Avg. wait of open tasks** | Average age of the open tasks. | Open tasks | — |
| **Oldest open task** | Age of the oldest open task. | Open tasks | — |
| **People with open tasks** | Number of people who have at least one open task. | Open tasks | — |
| **My tasks** | Tasks of the person who opens the dashboard (Workflow REST API). | My tasks | — |
| **Active requests** | Requests still running. | Requests | — |
| **Requests started** | Requests started during the period. | Requests | yes |
| **Requests completed** | Requests completed during the period. | Requests | yes |
| **Completed / started** | Completed divided by started, for the period. | Requests | yes |
| **Requests in error** | Requests in error. | Requests | — |
| **Avg. cycle time** | Average time from start to end of the requests completed in the period. | Requests | yes |
| **Median cycle time** | Median of the same cycle times (less sensitive to a few very long requests). | Requests | yes |
| **Completed per day** | Requests completed per day, on average, over the period. | Requests | yes |
| **Workflows in use** | Number of different workflows with requests. | Requests | — |
| **Steps done within SLA** | Share of the steps completed in the period that took less than the late threshold. | Steps | yes |
| **Avg. step duration** | Average duration of the steps completed in the period. | Steps | yes |
| **Steps completed** | Steps completed during the period. | Steps | yes |
| **Decisions made** | Tasks completed with an action (Approve, Reject…) during the period. | Decisions | yes |
| **Rejected or sent back (share of decisions)** | Share of those decisions that rejected or sent the request back. | Decisions | yes |
| **Workflows deployed** | Workflows deployed in the dashboard's folder (Process Set), or the workflows with requests. | Requests | — |
| **Events completed** | Events finished during the period, human and automated (Event Instance). | Events | yes |

| VALUE | MEANING | DATA | PERIOD |
|---|---|---|---|
| **Automated share of events** | Share of those events done by the K2 server, with no person (e-mails, updates, documents...). | Events | yes |
| **Avg. automated event time** | Average time of the automated events finished in the period. | Events | yes |
| **Sub-workflows started** | Sub-workflows started by another workflow during the period (IPC Details). | Sub-workflow calls | yes |
| **Data changes** | Changes of workflow data recorded during the period (Process Data Audit). | Data changes | yes |
| **Data fields changed** | Number of different data fields changed during the period. | Data changes | yes |

## Duration bands

Waiting time of open tasks: under 1 day, 1–3 days, 3–7 days, over 7 days. Durations of requests and steps: under 1 hour, 1–4 hours, 4–24 hours, 1–3 days, 3–7 days, over 7 days.

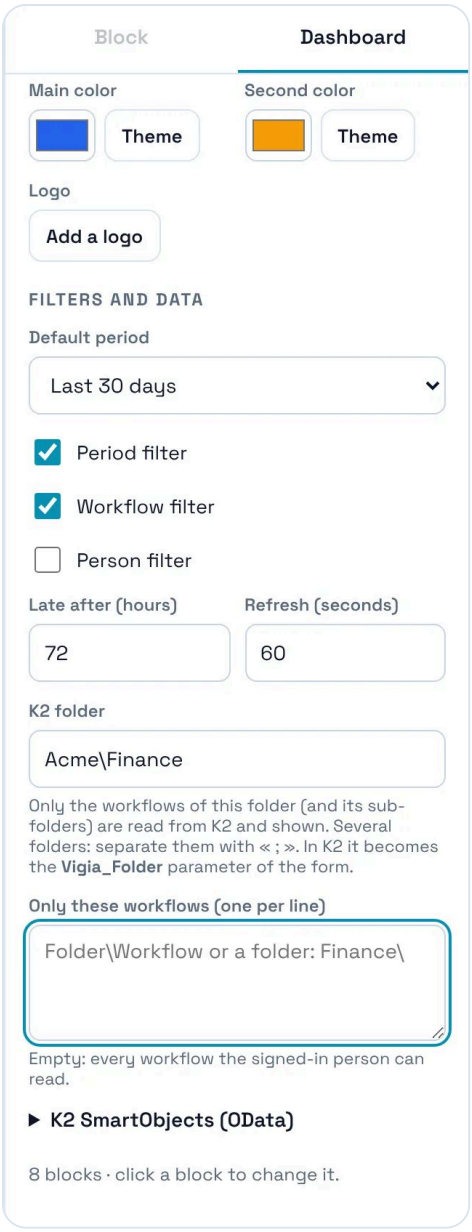
# 07 Dashboard settings




Name, title, theme, colors, logo.

## Look

- **Dashboard name**: the name in your list in the Studio.
- **Title and subtitle**: shown at the top of the dashboard, in K2.
- **Theme**: 15 themes. Changing it keeps the blocks and resets the two colors.
- **Main color** (lines, bars, rings) and **second color** (the largest bar, the first rank, the slowest step). **Theme** puts the theme's color back.
- **Logo**: shown next to the title. PNG, JPEG, WebP, GIF or SVG; it is stored inside the K2 form.




Filters and data, with a K2 folder.

### Filters and data

- **Default period**: 7, 30, 90 days or 12 months.
- **Period, Workflow and Person filters**: the lists readers get at the top of the dashboard.
- **Late after (hours)**: the late threshold. Use your real service level (for example 48 hours).
- **Refresh (seconds)**: how often the dashboard reads K2 again (15 seconds to 1 hour, 60 by default).
- **K2 folder**: only the workflows of this folder and its sub-folders are read and shown. Several folders: separate them with ";". In K2 it becomes the `Vigia_Folder` parameter.
- **Only these workflows**: one workflow (Folder\Workflow) or folder per line, to narrow further.
- **K2 SmartObjects (OData)**: the entity-set names, if Vigia does not find them by itself.

**TIP** One K2 folder per audience: a Finance dashboard on `Company\Finance`, an HR dashboard on `Company\HR`. Duplicate the dashboard and change the folder, or keep one package and change `Vigia_Folder` in K2 Designer.

# 08 Designing a good dashboard

A good dashboard answers one question in a few seconds. The Studio makes it easy to add blocks; the hard part is to leave some out.

## Six rules

### 1 · Start from one question

“Where are purchase requests stuck?” is a dashboard. “Everything about K2” is not. Write the question in the subtitle.

### 2 · Key numbers first

People read from the top left. Put 3 or 4 numbers in the first row, 3 columns each, with their comparison or trend.

### 3 · Then the trend, then the detail

Middle rows: how it moves (line, area, bars per week). Bottom rows: what to act on (late tasks, oldest tasks, people).

### 4 · Six to twelve blocks

Beyond that, nobody reads the bottom. Make a second dashboard for another audience instead.

### 5 · Pick the theme for the screen

Dark themes for wall screens and big rooms, light themes for desks and printing, editorial themes for managers.

### 6 · Set the real thresholds

Late threshold, targets and maximums must match your service levels, or “late” and “on time” mean nothing.

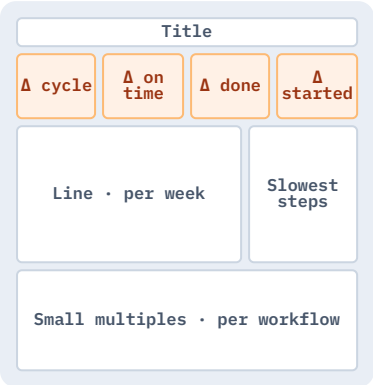
## Which block for which question

| QUESTION | BLOCKS |
|---|---|
| **How many, right now?** | Number, Four numbers, Status line |
| **Better or worse than before?** | Number vs previous period, Number + trend |
| **Are we on time?** | Gauge, Dial, Ring with “Steps done within SLA” or “Late share” |
| **Where are requests stuck?** | Step pipeline, Funnel, Workflow × waiting time |
| **Who has the most waiting?** | People, Ranked bars by person, Treemap |
| **When does the work arrive?** | Weekday × hour, Calendar, Bar chart by weekday |
| **How does each workflow move?** | Small multiples, Ridge waves, Stacked bars |
| **What must I do now?** | Late tasks, My tasks, Table (oldest first) |

## Three layouts to copy

### Weekly management page

Theme: Editorial paper, Swiss minimal or Black & gold. Read once a week.



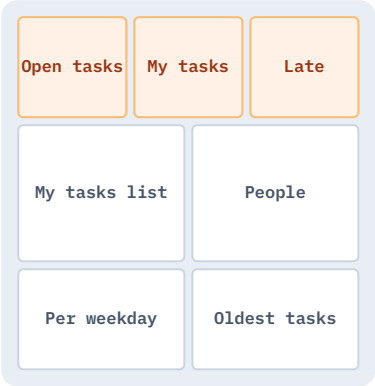

### Operations wall screen

Theme: HUD Night, Holo teal or Control room. Seen from far away, all day.




### Team board

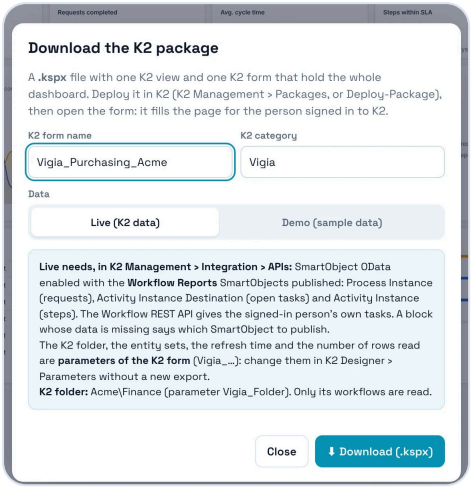
Theme: Pop studio, Bento or Corporate. Opened by the team every morning.



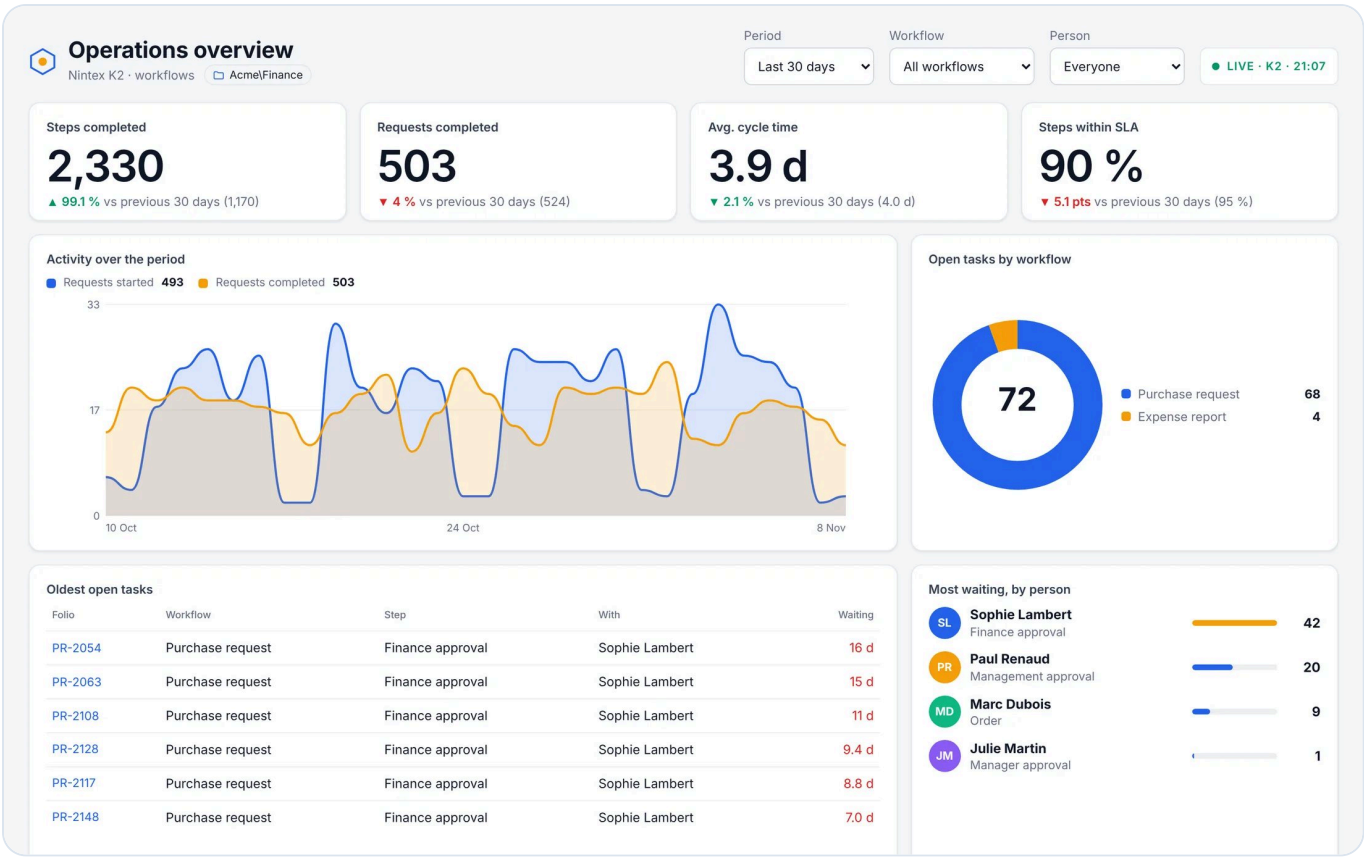

## Before you deploy

- Open **Preview** and read the dashboard as a newcomer would: is every title clear without explanation?
- Check the widths: numbers need 3 columns, charts 4 to 8, tables 6 or more.
- Deploy a **Demo** package first if the Workflow Reports SmartObjects are not published yet, to show the dashboard in K2.

# 09 Deploy in K2




1. Click **K2 package...** in the top bar.
2. Check the **K2 form name** (letters, digits and _, for example `Vigia_Purchasing`) and the **K2 category**. Use « / » for sub-categories: `Vigia/Demo` puts the form in the category Vigia › Demo. Both are kept in the dashboard (Dashboard settings › K2 form name, K2 category) and proposed again at the next export.
3. Choose **Live** (real K2 data) or **Demo** (sample data, to show the dashboard before the SmartObjects are published).
4. Click **Download (.kspx)**.
5. In K2 Management › Packages, deploy the file.
6. Open the form in K2: from K2 Designer, or at `/Runtime/Runtime/Form/<form name>/`.




The dashboard in K2: live data, read with the session of the person who opens the form.

## What the package contains

One K2 view and one K2 form, in the category you chose. The view holds three data labels you can read in K2 Designer: **Vigia HTML**, **Vigia CSS** (with the fonts) and **Vigia JS** (the engine and your dashboard). Deploying a new package of the same dashboard updates the view and the form in place.

## Form parameters

Change them in K2 Designer › form › Parameters, without a new export.

| PARAMETER | DEFAULT | USE |
|---|---|---|
| `Vigia_Folder` | The K2 folder set in the Studio | Only the workflows of this folder (and sub-folders) are read and shown, for example `Demo 3D` or `Finance\Purchasing` (a leading or trailing "/" or "\" is ignored). Several folders: separate them with ";". It cannot be changed from the address bar. The folder appears under the dashboard title when it is applied. |
| `Vigia_OData_Instances` | empty | Entity set of Process Instance. Empty: found automatically. |
| `Vigia_OData_Tasks` | empty | Entity set of Activity Instance Destination (open tasks). |
| `Vigia_OData_Activities` | empty | Entity set of Activity Instance (steps). |
| `Vigia_Refresh_Seconds` | 60 | How often K2 is read again (15 at least). |
| `Vigia_Max_Rows` | empty | No limit: K2 returns only the period chosen at the top of the dashboard. A number caps the rows read per SmartObject. |

# 10 Data and security

- **The data stays in K2.** Once deployed, the form reads K2 from the browser of the person who opens it, with that person's own K2 session. No server in between, no copy elsewhere. The Studio only stores the layout of your dashboards.
- **K2 permissions apply.** Each reader sees what their K2 rights on the SmartObjects allow. Someone who cannot read the worklist SmartObject still sees their own tasks.
- **The K2 folder** is asked of K2 itself ( `$filter` on the workflow's full name). If K2 refuses that filter, the rows of other folders are dropped as soon as they arrive, before any calculation.
- **The period decides what is read.** K2 returns what started, finished or changed during the period chosen at the top (7 days, 30 days, 90 days or 12 months) and the period before it (for the comparisons), plus everything still running. There is no row limit; Vigia follows K2's pages. Choosing another period reads K2 again.

> **IMPORTANT** The K2 folder is a display restriction, not a security barrier: when K2 refuses the filter, the browser still receives the other rows before dropping them. To truly protect data, set the K2 rights on the Workflow Reports SmartObjects and on the workflows.

# 11 Troubleshooting

| YOU SEE | WHY | WHAT TO DO |
|---|---|---|
| **“The K2 OData API does not answer”** | SmartObject OData is not enabled. | Enable it in K2 Management › Integration › APIs. |
| **“No Process Instance SmartObject published in OData”** | The SmartObject is not published, or has another name. | Publish it, or give its entity-set name in `Vigia_OData_Instances`. |
| **Status “K2 · data missing”** | None of the three SmartObjects could be read. | Hover the status to read the reason of each one. |
| **Notes say “your tasks” instead of “right now”** | The worklist SmartObject is not readable: the person's own tasks are used instead. | Publish Activity Instance Destination, or give its name in `Vigia_OData_Tasks`. |
| **“Your K2 tasks are not readable”** | The Workflow REST API is off. | Enable it in K2 Management › Integration › APIs. |
| **Empty dashboard after setting a K2 folder** | The folder does not match the full workflow names. | Use the folder path as K2 shows it (for example `Company\Finance`); case does not matter. |
| **Totals seem too low on long periods** | `Vigia_Max_Rows` is filled in and caps the rows read. | Empty `Vigia_Max_Rows` in K2 Designer › Parameters. |
| **Studio changes are not in K2** | K2 runs the last package deployed. | Download the package again and deploy it. |
| **“Vigia could not start”** | A data label of the view was changed or removed. | Deploy the package again. |

**HELP** Write to contact@fluxcaster.com with a screenshot and the text of the status (hover it in the dashboard).